

Wholesale Solar Order Pick Up Requirements

In order to help you pick up your order safely Wholesale Solar has these recommendations.

Our warehouse is able to accept pick up appointments from 9 AM to 3 PM PST **Monday** through **Friday**

1. You *must* make a pick up appointment with your sales person. Our distribution center sends and receives a large amount of freight shipments, and must coordinate around this to assure smooth operations and flow of traffic.
2. In most cases we require that your order be paid in full at least 24 hours prior to pick up. If you are paying by cash or check, please go to the sales office first. If you come directly to the warehouse and there is still a balance, you will be sent to the office to pay prior to the release of your order.
3. We require that you pick up your order *in person* and provide photo identification.
4. You are responsible for bringing a vehicle large enough for your order. Ask your sales person for weights and dimensions. Most solar panels will not fit in the back of standard compact trucks. Please ask your sales representative if your vehicle will be suitable for your order.
5. Your vehicle must be rated to haul at least the weight of the order or more.
6. If you bring a trailer to pick up your order it must not have fold down ramps unless they are removable. These types of trailers are not designed to carry the weight of a forklift and won't allow us to load your trailer.
7. You are responsible for bringing proper tie down straps. and for securing your equipment to your vehicle or trailer. We will not assume the liability of securing your order for you.
8. Upon pick up you will be required to sign a liability release form. *Our professional warehouse staff will gladly inspect the order with you. By signing for the items and picking them up, you assume full responsibility for the safe transport and handling of your equipment.*