

Warranty and Disposal



FRONIUS USA limited 10-year warranty

At Fronius, we have been designing and manufacturing high quality power electronics equipment for over 60 years. And all our production facilities are ISO 9001 certified.

You will probably not encounter any service-related issues with your Fronius IG Plus Solar Inverter.

However, in the unlikely event that within Ten (10) years from the original purchase you discover a problem caused by defects in either workmanship or materials, we will see that the device is either repaired or replaced.

Repair or replacement depends on Fronius's evaluation of the issue and what we decide makes the most sense according to the situation.

The warranty is based on the inverter's serial number, allowing the warranty to be transferred to another owner if the Fronius IG Plus solar inverter remains installed in the original installation location. Because the warranty is tied to the serial number, there is no paperwork to transfer the warranty to a new owner.

The Fronius IG Plus Solar Inverters are designed to withstand normal operating conditions and typical wear and tear when the Fronius IG Plus Solar Inverter is used for its original intent, in compliance with the Fronius IG Plus Installation and Operational Manual(s) supplied with the original equipment.

This warranty does not cover damages by improper installation or operation, misuse, abuse, manipulation, alterations or repair attempts, accidents, fire, floods, acts of God, and incidental or consequential damage caused by defects with other components of the solar system. This warranty does not extend beyond the original cost of the Fronius IG Plus Solar Inverter.

Policy and procedure for warranty returns and repairs

To obtain service you must follow this policy and procedure for warranty returns and repairs:

- All returned Fronius IG Plus Solar Inverters require a Returned Merchandise Authorization Number (RMA).
- A request for an RMA number requires the following information:
 - Proof of purchase in the form of the original invoice
 - Model number of the Fronius IG Plus solar inverter
 - Serial number of the Fronius IG Plus inverter
 - Description of the problem
 - Shipping address for the repaired or replaced equipment
- All Fronius IG Plus solar inverters authorized for return by FRONIUS USA must be returned in their original shipping container or packaging providing equal protection.
- Shipping costs to FRONIUS USA and back to the purchaser of repaired or replacement Fronius IG Plus Solar Inverters is the responsibility of FRONIUS USA
- The warranty period of any repaired or replacement inverter is 12 months after shipment from FRONIUS USA or the original warranty period which ever is later
- Labor costs related to uninstalling the defective equipment and re-installing the repaired or replacement equipment are not covered under the warranty.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

FRONIUS USA LLC General Terms and Conditions apply.

Contact your local dealer or FRONIUS Service Partner for immediate handling of warranty issues. For service assistance to resolve a Fronius IG Plus solar inverter problem, or for product information please contact:

FRONIUS USA LLC - Solar Electronics Division
10421 Citation Drive, Suite 1100, Brighton, MI 48116
E-mail: pv-us@fronius.com
<http://www.fronius-usa.com>

Disposal

Should your inverter be replaced at some future date, Fronius will accept the obsolete equipment back and provide for its proper recycling.