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## 4 Easy Steps to Ensure a Safe, Efficient Freight Delivery

Helpful tips from your friends at Wholesale Solar and Con-Way Freight.

### Step 1: Be Prepared

**Before your Freight Arrives, make sure you:**

- Have your Wholesale Solar INVOICE available.
- Have the PHOTOS of your shipment as it left our warehouse readily available.  
NOTE: We send Invoice and Photos of your shipment via email before it ships.
- Are HOME to receive your freight. If you cannot be there, make sure someone else is there who has seen our video training.
- Also, round up your camera and make sure it's all charged up just in case you need it for Step 3.

### Step 2: Plan Ahead

- Determine WHERE you will unload your freight.
- Verify that a truck can ACCESS that location easily.
- Make sure there's adequate dry space available for your driver to use liftgate.
- **Please Note: The trucking company is only required to get your freight shipment to the ground.**  
It is your responsibility for moving it to your garage or other secure place—so round up Big Uncle Buck, the high school wrestling team, or that neighbor with the forklift to help you out.

### Step 3: Examine Your Freight

- Have a CAMERA ready to document damages.
- Verify the NUMBER of pieces you receive by comparing to your Delivery Receipt.
- Check all ANGLES of your freight!
- Make sure your driver notes all DAMAGES on your Delivery Receipt and get a copy.
- Because We Care: We know you're busy, so Wholesale Solar and XPO Freight allow you 24 hours (1 full day) after your freight arrives to inspect it for damage or accuracy.

### Step 4: Unbox Your Order

- SAFETY FIRST: Cut the plastic straps securing your shipment BEFORE removing the plastic wrap. This releases tension in the straps, while still held in place by plastic wrap.
- Find your Packing Slip. It will be in a clear plastic pouch adhered to one of the boxes
- Find specific product location. We write detailed notes on stickers adhered to every mixed-product box.

Missing something? Contact your sales staff at Wholesale Solar immediately at:

**1-800-472-1142**

View the video version of this list at: [www.wholesalesolar.com/freight](http://www.wholesalesolar.com/freight)